

# WORKFORCE SYSTEM POLICY (WSP) No. 183-01

Draft

# **Oversight and Monitoring**

- **Purpose.** To provide direction on the topic of Pennsylvania's requirements regarding the oversight of workforce administration, funds, programs and activities.
- **Background**. Non-federal entities in receipt of federal workforce funds are required to provide oversight of workforce programs, administration, activities, and funds. Fiscal and programmatic monitoring and oversight are designed to ensure performance goals are achieved and funds are used for authorized purposes, in compliance with federal requirements and consistent with the terms and conditions of the award or subaward. The Workforce Innovation and Opportunity Act (WIOA) requires that, at a minimum, subrecipient/provider, program, and fiscal oversight activities are conducted. Additionally, the commonwealth requires local workforce development boards provide oversight of all workforce programs and activities associated with funds allocated by the PA Department of Labor & Industry (Department).
- **III.** References and Resources. A list of the reference and resources used in the development of this policy can be found at Appendix A.
- **IV.** <u>Definitions.</u> A list of definitions for terminology used throughout this policy can be found at *Appendix B*.
- **V.** Required Actions. Local workforce development boards are required to, at a minimum:
  - Ensure compliance with applicable federal, state and local statutes, regulations, policies, and the terms and conditions of any applicable awards or sub-awards;
  - Develop a written plan for local oversight;
  - Develop a tool to support and ensure the totality of its required oversight responsibilities;
  - Perform risk assessment evaluations on sub-recipients;
  - Perform and document regular oversight; and
  - Report and discuss the results of all monitoring activities with the full board.

Note: Detailed requirements are found at Appendix D.

### VI. Roles and Responsibilities.

- **A. Department.** The Department is required to monitor the entities that administer federal workforce funds, as well as any service providers and other sub-recipients. The Department's oversight role is detailed at *Appendix C*.
- **B.** Local Boards and other Grant Recipients. Recipients of funds administered by the Department are required to perform regular oversight of sub-recipient activities as outlined at *Appendix D*.
- VII. <u>Access to Records</u>. The Department, and its authorized representatives, have the right of timely access to any files, books, documents, computer records, emails, and other records of sub-recipients, contract service providers, and contractors that are pertinent to the use of any funds administered by the Department.

The right of access also includes access to sub-recipient, contract service provider, and contractor personnel for interview and discussion for determining compliance during oversight activity.

The right of access pertains to records that are retained as required by applicable statute. (See 2 CFR 200.333 and the Department's Financial Management Policy and its corresponding guide for additional information regarding record retention requirements.)

- VIII. Contact Entity. Technical assistance and/or inquiries regarding this policy may be directed to the Pennsylvania Department of Labor & Industry, Bureau for Workforce Development Administration, Oversight Services, 651 Boas Street, Suite 1200, Harrisburg, PA 17121. Electronic inquiries may be directed to RA-LI-BWDA-OS@pa.gov. Telephone inquiries may be directed to (717) 783-8050.
- IX. Rescissions. Workforce System Policy (WSP) 07-2015, Oversight—Initial Implementation of the Workforce Innovation and Opportunity Act, April 14, 2016.
- X. Accessibility. Workforce system directives are available on the PA Department of Labor & Industry website at <a href="http://www.dli.pa.gov">http://www.dli.pa.gov</a>.

#### XI. Appendices.

- Appendix A: References
- Appendix B: Definitions
- Appendix C: Department Oversight Responsibilities and Processes
- Appendix D: Local Board Oversight Responsibilities
  - o Attachment: Sample Risk Assessment Scoring System

# **APPENDIX A: REFERENCES**

- Workforce Innovation and Opportunity Act (WIOA), Public Law (Pub. L.) 113-128
- 20 Code of Federal Regulations (CFR), WIOA Final Rules and Regulations
- Office of Management and Budget (OMB) Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards; 2 CFR Part 200 et al, and Part 2900
- USDOL Core Monitoring Guide and the Core Monitoring Guide Financial Supplement
- Pennsylvania Sunshine Act, 65 Pa. C.S.A. §701 et seq.
- Pennsylvania Right-to-Know Law, 65 P.S. §66.1 et seq.
- Pennsylvania Workforce System Directives
- Pennsylvania Management Directives
- Training and Employment Guidance Letter (TEGL) 39-11, Guidance on Handling and Protection of Personally Identifiable Information (PII)

## APPENDIX B: DEFINITIONS

Audit is a formal oversight method conducted as required, or when deemed useful, for thorough inspection purposes. Various types of audits may be used; however, fiscal audits are the most common type of audits, and as required must be consistent with OMB Circular A-133, 2 CFR Part 200, and any other applicable federal and state statutes, regulations, policies, and the terms and conditions of any applicable awards, or sub-award.

Bureau of Workforce Development Administration (BWDA) is the entity responsible for the administration of workforce funds on behalf of the Department.

Bureau of Workforce Partnership and Operations (BWPO) is the entity responsible for operating workforce programs on behalf of the Department.

Corrective Action Plan (CAP) is provided by a monitored entity, along with supporting documentation, regarding any unresolved findings. (See Appendix C, Section E, Resolution)

Chief Elected Official (CEO) is the chief elected executive officer of a unit of general local government in a local workforce development area.

Chief Local Elected Official (CLEO) is a chief elected executive officer that is selected from among the consortium of chief elected officials that represent each of the units of general local government in a multi-governmental jurisdiction composing a local workforce development area.

Commonwealth Workforce Development System (CWDS) is the management information system of record used for all workforce data collection and reporting in Pennsylvania. It is a secured Internet-based website providing multiple operational functions. Accessed through CWDS are two (2) financial-oriented information management subsystems. The first is the Financial Management System (FMS) used by local area grantees and/or fiscal agents for reporting federal and state expenditures and making cash disbursement requests. The second system is the Cost Allocation Reimbursable System (CARS) whereby BWDA allocates funds to the local workforce development areas through the Resource Sharing Agreement Budget (RSAB) process for each PA CareerLink® center.

Contractor means an entity that receives a legal instrument (i.e., a contract) by which a non-federal entity purchases property or services needed to carry out a project or program under a federal award.

Contract Service Provider is an entity other than a vendor engaged to provide goods, services or both under a contract with a sub-recipient, or other provider of services pursuant to an executed contract funded with monies administered by the Department.

Department is the Pennsylvania Department of Labor & Industry, which has been designated by the governor to serve as the state administrative entity/state workforce agency.

Disallowed Costs are those charges to a federal award that the Department determines to be unallowable, in accordance with the applicable federal statutes, regulations or the terms and conditions of the federal award. [2 CFR 200.31]

**Evaluation** is a method used to assess effectiveness and to promote, establish, implement, and utilize strategies for continuous improvement of the local workforce service delivery system.

Generally Accepted Accounting Principles (GAAP) is a collection of commonly-followed accounting rules and standards for financial reporting.

Fiscal Audit. For the purposes of the required activities pertaining to WIOA funds, a fiscal audit is a formal inspection by an independent, public accountant in accordance with Generally Accepted Government Auditing Standards covering financial audits, which includes thresholds, timeframes, auditor selection responsibilities, and reports consistent with applicable federal, state and local statutes, regulations, policies, and the terms and conditions of any applicable awards or sub-awards.

Management Decision is a determination by the federal awarding agency or pass-through entity of findings and suitability of a corrective actions, as well as the issuance of a written decision to the auditee regarding the necessary corrective action.

**Monitoring** is a method of a grant recipient's oversight responsibilities that includes the collection and analysis of data for the purpose regarding programmatic and fiscal activities, administrative systems, and management practices. It is a systematic review of internal and external programs and operations.

Non-Federal Entity is a state, local government, Indian tribe, institution of higher education, for-profit entity, foreign public entity, foreign organization or non-profit organization that carries out a federal award as a recipient or subrecipient. [2 CFR 2900.2]

Oversight is a requirement of any recipient of federal and state funds to ensure that such funds comply with all applicable federal, state and local statutes, regulations, policies, and the terms and conditions of any applicable awards or sub-awards.

PA CareerLink® is the registered trademark for Pennsylvania's one-stop service delivery system, including each of the PA CareerLink® centers as a part of the American Job Center network.

Pass-Through Entity is a non-federal entity that provides a sub-award to a sub-recipient to carry out part of a federal program.

Personally Identifiable Information (PII) is information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual.

Questioned Cost is a cost that is questioned by an auditor, federal project officer, grant officer, or other authorized awarding agency representative:

- Which resulted from a violation or possible violation of a statute, regulation, policy, or the terms and conditions of a Federal award, including for funds used to match Federal funds;
- Where the costs, at the time of the audit, are not supported by adequate documentation; or
- Where the costs incurred appear unreasonable and do not reflect the actions a prudent person would take given the circumstance(s).

Sub-Award is an award provided by a pass-through entity to a sub-recipient to carry out part of a Federal award received by the pass-through entity. It does not include payments to a contractor or an individual that is a beneficiary of a federal program.

Sub-Recipient is a non-federal entity that receives a sub-award to carry out part of a federal program; but does not include an individual that is a beneficiary of such program. A sub-recipient may also be a recipient of other federal awards directly from a federal awarding agency. For example, local workforce development boards are subrecipients.

Uniform Guidance (commonly referred to as "Super Circular") is the Office of Management and Budget (OMB) final rule that encapsulates multiple OMB circulars into one. The formal name is "Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards."

# APPENDIX C: DEPARTMENT RESPONSIBILITIES

Responsibilities. The Department is responsible for oversight of the programmatic, fiscal, and performance I. of sub-recipients. The Department will use oversight methods and necessary resources to ensure compliance with federal, state, and local statutes, regulations, contract provisions/grant agreements, policies, and directives. Oversight methods will also be used to evaluate the grantees' governance structure, performance outcomes, and fiscal integrity. The Department will utilize oversight as the basis for identifying opportunities for technical assistance and improvement of program and administrative functions. The Department will conduct oversight, which may include, but is not limited to:

### A. Administrative.

- local governance
- local plans and agreements
- local board compliance and certification;
- PA CareerLink® certification
- organizational structure
- administrative policies and procedures;
- sub-recipient capacity to provide oversight;
- Americans with Disabilities Act (ADA) compliance;
- non-discrimination and civil rights provisions; and
- equal opportunity requirements.
- PA Sunshine Act compliance
- Right-to-Know law compliance

# B. Program.

- program management and standards;
- program policies and procedures;
- service delivery;
- access to services
- participant eligibility;
- performance measures and program outcomes;
- services to priority and special populations;
- record retention and case file maintenance;
- sub-recipient monitoring activities;
- supportive services and need related payments;
- youth activities;
- data analysis; and
- data element validation.

# C. Fiscal.

- fiscal agent responsibilities and activities;
- fiscal policies and procedures;
- fiscal plans and agreements
- sub-recipient monitoring activities;
- cost allocation and allowability;
- resource sharing
- cash management practices;

- procurement practices;
- internal controls;
- reporting requirements
- closeout procedures
- audits;
- sub-contract compliance
- program income and reporting;
- property management;
- record retention;
- Generally Accepted Accounting Principles (GAAP) adherence;
- payroll administration;
- D. Other. The Department may conduct specialized reviews as deemed appropriate.
- II. Oversight Methods. The Department will use monitoring, evaluation, and audits as the primary methods of oversight. The following activities may be employed by the Department to uphold its oversight obligations:
  - On-site visit. The Department will perform fiscal and programmatic monitoring to ensure WIOA funds are adequately safeguarded, program performance goals are met, and local areas are programmatically, operationally, and fiscally compliant.
  - Desk review. The Department may perform desk reviews of programs and related financial and participant data to test compliance to identify potential or recurring problems, to prepare for more indepth on-site visits, and to conduct more systematic and continuous oversight.
  - Random sampling. The Department may select a pre-defined volume of samples at random to be used to help identify compliance violations, questioned costs, and/or potential weaknesses in performance.
    - Note: All participant data or any data that contains Personally Identifiable Information (PII) must be sent using secure email, data encryption, or through a secure document repository (e.g., Move It, etc.). When requesting data that contains PII, the Department may instruct respondents to use a particular, secure method of transmission. The Department is required to report any possible data breaches to the US Department of Labor and may impose sanctions on any entity that transmits PII via unsecure means.
  - Survey. Surveys may be used to help identify compliance violations, questioned costs, or potential weaknesses in performance, as well as to capture promising practices or needs for technical assistance.

#### III. Oversight Resources.

- Monitoring Tools. The Department has developed tools to support and ensure the completion of all required oversight activities. These tools are useful in conducting monitoring, evaluation, and audits, and are updated as necessary.
- **Technical Assistance**. Technical assistance is a means of improving program operations, facilitating the implementation of corrective action, or providing information. Assistance may include, but is not limited to: special training, discussion of areas of concern, evaluation of program operation, or any combination thereof.
  - Sub-recipient requests for technical assistance must be provided in writing to the Department (RA-LI-BWDA-OS@pa.gov) with sufficient information to determine the most appropriate form and level of support needed. If several entities request assistance on related topics, a general training session may be scheduled.

# IV. Department Oversight Process.

- A. Notification. The Department will provide notification of monitoring activities, except for unscheduled visits, which may be performed at the Department's discretion.
- B. Oversight Activities. The Department will conduct, on an annual basis, on-site monitoring of each local area to ensure compliance with the uniform administrative requirements, and to monitor other areas of emphasis as deemed necessary.
- C. Exit Conference. The Department will conduct a formal exit conference within 10 business days after an overall monitoring cycle has been completed. Informal conferences may be provided throughout the cycle to provide technical assistance.
- D. Report. The Department will issue a report summarizing the oversight activity results, which may include the following:
  - Findings and Required Actions. Identified issues, policies, or practices that are non-compliant with federal, state, and/or local statutes, regulations, terms and conditions of an award or contract, policies, and directives. The Department may require a corrective action plan for any or all findings.
  - Areas of Concern. Issues, policies, or practices observed during the oversight activity that may negatively impact the sub-recipient or service provider's ability to effectively manage the grant or provide services. The Department may require a response to identified concerns.
  - Promising Practices. Effective or innovative practices may be noted or highlighted in the report.

### E. Resolution.

- Within 30 calendar days of the issuance of a final report, a sub-recipient is required to submit a CAP along with supporting documentation as prescribed in the Department's notification. The corrective action plan must identify actions the entity will take to correct the finding(s) and a timeline by which the action(s) must be completed.
  - Note: The sub-recipient or contract service provider may be required to provide a progress report that describes the progress the entity has made toward correcting the finding(s) identified. At the discretion of the Department, further oversight activities may be conducted.
- Within 30 calendar days of receipt of the CAP, the Department will review the plan and render a determination (i.e., management decision) addressing the acceptability of planned or implemented corrective action(s), to resolve any findings.
  - Note: If any costs have been determined to be disallowed, the Department will establish a debt against the sub-recipient or contract service provider. If any findings are not resolved or debts paid, the sub-recipient or contract service provider will be subject to corrective actions and sanctions. For additional guidance, see Financial Management Policy and its corresponding guide.
- F. Appeal. All management decisions issued by the Department may be appealed pursuant to the process outlined in the Department's Financial Management Policy and its corresponding guide.

## APPENDIX D: SUB-RECIPIENT OVERSIGHT RESPONSIBILITIES

#### I. Responsibilities.

Recipients of funds administered directly by the Department, including local workforce development boards and contract service providers, must conduct and document consistent oversight of their programs and activities. Such recipients must also systematically oversee the activities of any sub-recipients or contract service providers through a comprehensive monitoring plan. Oversight must include review of the uniform administrative and fiscal requirements as well as program performance. These activities must be designed to ensure compliance with federal, state and local requirements, ensure that the programs achieve intended results, and that grant funds and other assets are adequately safeguarded.

- All direct recipients of Departmental funds must comply with the requirements outlined in the grant agreement, as well as any other federal, state, or local requirements.
- Local boards. The local board, in partnership with the CLEO for the local area, must ensure compliance with applicable federal, state, and local laws and regulations, as well as contract provisions, policies, official directives, and grant agreements. The board's oversight responsibilities must include, but are not limited to, the following:

### Administrative Oversight.

- local governance
- local plans and agreements
- local board compliance and certification;
- ➤ PA CareerLink® certification
- organizational structure
- administrative policies and procedures;
- sub-recipient capacity to provide oversight;
- Americans with Disabilities Act (ADA) compliance;
- non-discrimination and civil rights provisions; and
- equal opportunity requirements.
- > PA Sunshine Act compliance
- ➤ Right-to-Know law compliance

# Programmatic Oversight.

- program management and standards;
- program policies and procedures;
- service delivery;
- access to services
- participant eligibility;
- performance measures and program outcomes;
- services to priority and special populations;
- record retention and case file maintenance;
- sub-recipient monitoring activities;
- supportive services and need related payments;
- youth activities;
- data analysis; and
- > data element validation.

# Fiscal Oversight and Reporting.

- > fiscal agent responsibilities and activities;
- fiscal policies and procedures;
- > fiscal plans and agreements
- sub-recipient monitoring activities;

- cost allocation and allowability;
- resource sharing
- cash management practices;
- procurement practices;
- internal controls;
- > reporting requirements
- closeout procedures
- audits;
- > sub-contract compliance
- program income and reporting;
- property management;
- record retention;
- ➤ Generally Accepted Accounting Principles (GAAP) adherence;
- payroll administration;
- Other. At the discretion of the local board, specialized oversight activities may be conducted to investigate allegations of mismanagement, to clarify unusual findings, or for any other reason.
- Local Oversight Plan. Local boards must develop a written plan to demonstrate adequate oversight of the grant funds (see below).
- II. Methods of Oversight. The following activities may be employed by subrecipients to uphold their oversight obligations:
  - On-site visit. Local boards will perform fiscal and programmatic monitoring to ensure WIOA funds are adequately safeguarded, program performance goals are met, and local sub-contractors are programmatically, operationally, and fiscally compliant.
  - <u>Desk review</u>. The Department may perform desk reviews of programs and related financial and participant data to test compliance to identify potential or recurring problems, to prepare for more indepth on-site visits, and to conduct more systematic and continuous oversight.
  - Random sampling. The Department may select a pre-defined volume of samples at random to be used to help identify compliance violations, questioned costs, and/or potential weaknesses in performance.
    - Note: All participant data or any data that contains Personally Identifiable Information (PII) must be sent using secure email, data encryption, or through a secure document repository (e.g., Move It, etc.). When requesting data that contains PII, the Department may instruct respondents to use a particular secure method of transmission. The Department is required to report any possible data breaches to the US Department of Labor and may impose sanctions on any entity that transmits PII via unsecure means.
  - Survey. Surveys may be used to help identify compliance violations, questioned costs, or potential weaknesses in performance, as well as to capture promising practices or needs for technical assistance.
- III. Oversight Resources. The following resources may be employed by local boards to ensure compliance is achieved and maintained:
  - Monitoring Tools. All sub-recipients must develop written oversight tools that assist the sub-recipient or contract provider in conducting a thorough review of programs and activities. The varying requirements of each of the funding streams involved must be taken into consideration when designing the tools and determining the most effective activities to be used. The tool used for each oversight activity must be included with the final oversight report (below) and must include, at a minimum:
    - o name of the agency;
    - name of the individual performing the monitoring;

- date of the monitoring;
- services or activities provided;
- total amount of the contract and sources of the funding;
- date(s) of the oversight activity;
- staff interviewed; and
- summary of the results that include program strengths, concerns, deficiencies and areas where technical assistance may be needed.
- Technical Assistance. Technical assistance is a means of improving program operations, facilitating the implementation of corrective action, or providing information. Assistance may include, but is not limited to: special training, discussion of areas of concern, evaluation of program operation, or any combination thereof.

#### IV. Oversight Process.

- A. Activities. Oversight activities must include monitoring and must assess each sub-recipient and contracted service provider's compliance with federal, state, and local laws, regulations, contract provisions/grant agreements, policies, and official directives and compliance with the appropriate uniform administrative requirements for grants and agreements. Oversight activities must encompass both uniform administrative requirements and programmatic monitoring.
- B. Local Oversight Plan. The local oversight plan must be designed to demonstrate that an entity can meet the requirements of the grant agreement, on time, and within cost limits and to identify the purpose of performing the oversight activities. This plan must address, at a minimum, the following:
  - Risk Assessment. Local boards are required to incorporate a risk-assessment approach as a part of their oversight plan. Risk assessment results must inform the frequency and manner in which oversight will take place. Each local board's risk assessment plan must include the following:
    - Assess Risks. Consider which contract(s) involve the most risks that may expose the local board to adverse consequences.
    - Identify frequency in which to monitor sub-recipients. Consider the level of vulnerability to the local area or local board if a contractor's compliance with programmatic and fiscal system requirements is not systematically and regularly monitored.
    - Identify the factors used to assess risk. At a minimum, the following must be answered and evaluated:
      - Is the service provider new to operating or managing a state or federal funds, or has not done so within the past 5 years?
      - Whether the sub-recipient has new personnel or new or substantially changed systems;
      - > The extent and results of Federal awarding agency monitoring (e.g., if the sub-recipient also receives Federal awards directly from a Federal awarding agency;
      - Does the provider lack effective operational and fiscal procedures and controls?
      - > The results of previous audits including whether the sub-recipient receives a Single Audit in accordance with 2 CFR 200, Subpart F-Audit Requirements of this part, and the extent to which the same or similar sub-award has been audited as a major program; and
      - What is the contractor's share of the local area's allocation?

- Local boards may include additional steps, risk factors and questions in developing a comprehensive risk-assessment methodology.
- o <u>Project the risk</u>. Assign well-defined, supported point values to the scoring system. The numerical ratings must be used to determine the overall risk associated with, and how often to monitor, each sub-recipient. Local Boards must classify service providers as high risk, medium risk, or low risk. A sample scoring system has been provided as an attachment to this Appendix.
- Frequency. Local boards must monitor their providers based on the level of risk assessment. Monitoring may occur as established in the local oversight plan or may be prompted by some event such as a complaint, poor performance, negative managerial patterns, or unusual EO data.
  - o Administrative oversight. Monitoring of administrative functions must be conducted at least once each program year.
  - o Programmatic oversight. Programmatic monitoring of each service provider must be conducted at least quarterly.
  - o Fiscal oversight. Fiscal monitoring of all sub-contracts must be conducted at least once during the contract period. Sub-contracts whose risk-assessment is 'medium' or 'high' must be monitored more frequently (i.e., high-risk sub-contractors must be monitored at least quarterly and medium risk, biannually).
- Schedule and Timeline. A schedule or timetable for planned oversight activities.
- C. Reporting and resolution requirements. Sub-recipients and contract service providers must ensure that oversight reports identify instances of noncompliance and provide recommendations for corrective action and program quality enhancements. A copy of the oversight report must be provided to the monitored entity. Sub-recipients and contract providers must ensure timelines are established for the completion of corrective actions, based on the severity of the deficiency; and must work to ensure prompt implementation of corrective actions. Sub-recipients and contract service providers must ensure that a copy of all oversight reports, including the tool used to complete the oversight activity, is provided to all local board members during a local board public meeting.
- **D. Controls.** Sub-recipients and contract service providers must:
  - Require periodic reports from the contract service providers outlining monitoring reviews, noncompliance issues, and the status of corrective actions;
  - Ensure that a briefing regarding oversight activities and findings is provided to the local workforce development board at regularly scheduled meetings, and that the briefing is documented;
  - Perform an annual evaluation of the oversight function to determine its effectiveness; and
  - Develop the written oversight process to be used in the provision of oversight.
- **E.** Appeals. Sub-recipients and contract service providers must have a written policy in place that describes the entity's appeals process, which must include, at a minimum: timelines, levels of appeal, requests, reviews, adverse and favorable determinations, and resolutions. The required local appeals policy must be consistent with the process outlined in Financial Management Policy and its attached Financial Management Guide.

# APPENDIX D: SUB-RECIPIENT OVERSIGHT RESPONSIBILITIES (Attachment A)

# **Sample Scoring System**

1. Does the sub-recipient have prior experience with the same or similar sub-awards;

10 points = new program for this 5 points = prior experience with 0 points = prior experience entity; managed other program, but managed for with same award state or federal awards less than 3 years

2. Does the sub-recipient have new personnel or new or substantially changed systems?

0 points 15 points = extensive change 8 points = some change = little to no change

3. Does the sub-recipient have a significant history of oversight/monitoring findings?

25 points = if more than 1 instance 10 points = if a single instance of non-= full compliance of non-compliance compliance

4. Does the provider lack effective operational and fiscal procedures and controls?

= if more than 1 instance = a single instance of non-= full compliance 20 points 5 points 0 points of non-compliance compliance.

5. What is the extent of recent single audit?

8 points = if substantial oversight = if some oversight findings 0 points = no oversight 15 points findings occurred within occurred within past 2 findings occurred in past 2 years years the past 2 years

6. What is the contractor's share of the local area's allocation?

= if more than 25% of 8 points = if 10% to 25% of local = if less than 10% of 15 points 0 points local board's allocation board's allocation local board's allocation

Local boards may elect to assign point values as deemed necessary